

# Coaching Card

A Template to Help with  
Assessments



Process Audited:

Name:

Position:

Coach's Name:

Date:

Description of desired behavior:

## Activities and Outcomes

1. Are the appropriate SMEs involved in the process?	Yes	No	Sometimes
2. Were Criticality scoring categories and ratings customized for site/company?	Yes	No	Sometimes
3. Are the Criticality levels matched with available levels in CMMS EAM?	Yes	No	Sometimes
4. Are updates audited to confirm accuracy in CMMS/EAM?	Yes	No	Sometimes
5. Was Asset Hierarchy information used to populate the Criticality Tool?	Yes	No	Sometimes
6. If SME scores vary widely, were the ratings discussed and reviewed for agreement and consistency?	Yes	No	Sometimes
7. Were category scores reviewed to verify that the entire scale of the category was used across the site (i.e. scores span the entire rating scale)?	Yes	No	Sometimes

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## Expected Results & Behaviors

8. Have assets been ranked effectively?

Yes

No

Sometimes

9. Were assets updated correctly in the CMMS/EAM?

Yes

No

Sometimes

## Recommendations

10. Could this process be improved? (Follow-up notes)

Yes

No

Sometimes

11. Is the Criticality Assessment Tool performing as intended? (Follow-up notes)

Yes

No

Sometimes

## Supporting Reports, Comments, Interviewer Notes