

eMRO Action Plan Module 4

Ready to apply what you have learned?

Step 1: Review the key process discussed in the module. Evaluate your current organization's status. Are you reactive, emerging, proactive or excellent?

Process	Reactive No process or procedure in place	Emerging Informal process in place, or process in place only for regulatory compliance	Proactive A formal process is established and well understood. Process includes flow charts, step definitions and responsibility matrix	Excellent Process effectiveness drives business results. Data is shared and used for decision-making. Process audits drive improvements
Inventory Cycle Counting (ICC)	<ul style="list-style-type: none"> Inventory counting has no priorities or system in place If inventory is counted, it is only performed annually Inventory reports are inconsistent and inaccurate 	<ul style="list-style-type: none"> Annual physical inventory count only All materials treated equally (no critical or ABC analysis) Overall count error not measured or tracked Large item variations are not investigated 	<ul style="list-style-type: none"> Cycle counting satisfies financial audit requirements Inventory count measures are tracked and reported monthly; overall count error $\leq 5\%$ Large item variations are investigated and corrective actions implemented 	<ul style="list-style-type: none"> Average inventory accuracy is $\geq 95\%$ 100% of "critical-insurance" parts identified in the system, counted quarterly (0% error rate) ABC classification is consistently used Root cause and corrective actions are implemented for all large/recurring variations

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Step 2: Based on your evaluation, use the document to develop an improvement plan. Select 2 specific areas of opportunity from the process descriptions and create a plan to implement improvements. Good areas to target are those that can be quickest to improve and those that will make the biggest impact.

Maintenance Material or Storeroom Goal	Behaviors	Results	Organizational Goal
<i>Area of desired improvement</i>	<i>Within 30 days I will....</i>	<i>What KPI or result can I achieve within 90 days?</i>	<i>What organizational goal is impacted by the results?</i>