

## Root Cause Analysis Interview and Evidence Preservation

Follow this guide to collect information about the failure/event/

Resources are not available in  
course demonstration version.

ent, failure or incident. Did it  
specific to this location?  
confirm the failure mode.  
fully document the  
ings and video are useful  
(checklist)

ctly involved in the  
o preserve  
management of the

area where the  
x the timing of the  
y define the  
und the event.

productivity,

e, during  
ing,  
all  
ment,

se of the event or  
countermeasures to avoid a  
the event or similar events until the root-  
analysis can be completed.

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